

To Whom It May Concern,

This letter is to certify that Mr. Jose Isaac Jovel Flores worked under my supervision as a Data Analyst for Aseguradora Sagicor de Costa Rica from march 18, 2024 to october 31, 2025.

During this time, his main responsibilities included building data structures from the ground up, conducting analysis, designing, and presenting strategic information to support decision-making for organizational teams and Senior Management. To accomplish this, he employed tools such as SQL, Power BI, advanced Excel, Python, R, among others, consistently demonstrating outstanding proficiency and a remarkable ability to adapt quickly to new technologies.

Beyond his technical achievements, I would like to highlight his professionalism, excellent attitude, and extraordinary qualities. In a short period of time, he was able to generate a highly positive impact within our organization, delivering results of great value and establishing himself as a key member of the team. His strong analytical skills are complemented by exceptional soft skills, including collaboration, work ethic, clear communication, and a genuine passion for learning and self-improvement.

For all these reasons, I consider Jose Isaac to be a professional with outstanding potential, and I have no doubt that his contributions will be of great value to any position to which he applies.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Janice Q', with a stylized flourish at the end.

Janice Miranda Q
Technical and Commercial Team Leader
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